Bell is a truly Canadian company with over 137 years of success. We are defined by the passion of our team members and their belief in our company's vast potential.

To ensure we continue to be recognized as Canada's leading communications company, we're committed to finding and developing the next generation of leaders. This means creating best-in-class career and development opportunities for our employees. If you're passionate, driven and find yourself seeking interesting work, new challenges and continuous learning opportunities, then we want you to join our team.

Our Network team plans, designs, builds and operates Bell’s multi-billion dollar networks, including the continued expansion of our fibre optic network, HSPA+ and LTE — Canada's largest and fastest wireless network.

The service we provide is the foundation of Bell’s competitive advantage and a critical step towards achieving Bell’s goal to be recognized by customers as Canada's leading communications company.

**Name and description of the hiring department**

The Strategic Tool Development team is part of the Access Network Group and is responsible for maintaining and developing tools and reports to help engineers, managers and assistants make informed decisions and manage their operations. It sees to the development

**Associate Computer Applications Support**

Montreal, QC, CA
Req Id: 175873

Bell Media
Brancher industries.name

**Sted**
USA

**Jobkategori**
IT

**Jobtype**
Fuldtidsstilling

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of the measures and the optimization of the performance for the
different groups of the Access team. The team consists of a
developer responsible for maintaining and structuring the data as
well as developing solutions for customers. Our team works in
partnership with other business intelligence teams across the
company.

**Job Duties / Accountabilities:**

- Organize and plan the workload of the team
- Determine and analyze the client's needs following a request
- Responsible for referring requests to the right groups based on needs assessment
- Design a solution according to customer specifications
- Present solutions to customers
- Produce and validate reports
- Maintain and modify transaction reports
- Support users
- Create and maintain tables, queries, and stored procedures (SQL)
- Act as an intermediary between our clients and the web and measurement tools teams

**Essential Qualifications / Competencies:**

- University degree or college diploma in computer science (programming) or work experience equivalent to this field
- Excellent analytical and synthesis skills
- Excellent problem solving skills

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Associate Computer Applications Support

- Knowledge of the Microsoft SQL server environment
- General knowledge of SQL database management
- Advanced knowledge of Excel (PivotTable)
- Knowledge of the VBA programming language
- Intermediate knowledge of: ACCESS, WORD, Powerpoint (Office 2007-2016)

Preferred Qualifications / Competencies:

- Be able to work as a team
- Be autonomous, resourceful and able to make decisions
- Being careful about detail
- Excellent customer service
- Be open to change
- Able to work in a dynamic environment and manage ambiguity
- Able to prioritize tasks
- Able to maintain a positive attitude under pressure
- Knowledge of languages: French: current, English: good knowledge
- General knowledge of Bell access network
- Basic knowledge of the SAP system

Job location address: 600 rue Jean-Talon Est, Montréal, Qc
Bilingualism is required (English and French)

Additional Information:
Position Type: Non Management
Job Location: Canada: Quebec: Montreal

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Associate Computer Applications Support

Application Deadline: 09/10/2017
Please apply directly online to be considered for this role.
Applications through email will not be accepted.
Bell is committed to fostering an inclusive, equitable, and accessible environment where all employees and customers feel valued, respected, and supported. We are dedicated to building a workforce that reflects the diversity of the communities in which we live and serve, and where every team member has the opportunity to reach their full potential.
Created: Canada, QC, Montreal